



**Richard Troote, Head of ICT** 



# **Area of Operation**





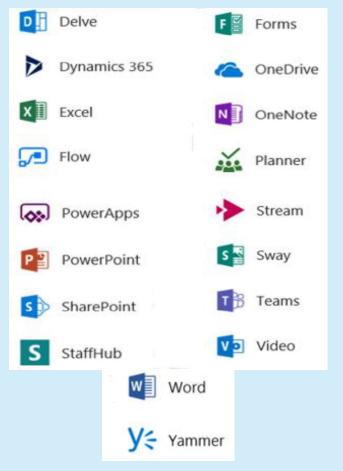


Founded 1965
11, 986 Properties in Wales
300 New Properties on site
650 Staff



# Office 365 is getting big......













Launched

198

Fully released updates that are now generally available for applicable customers



Rolling Out

48

Updates that are beginning to roll-out and are not yet available to all applicable customers



In development

190

Updates that are currently in development and testing



Cancelled

10

Previously planned updates that are no longer being developed or are indefinitely delayed



Previously released

64

Generally available updates for all applicable customers



#### What effect will this have......



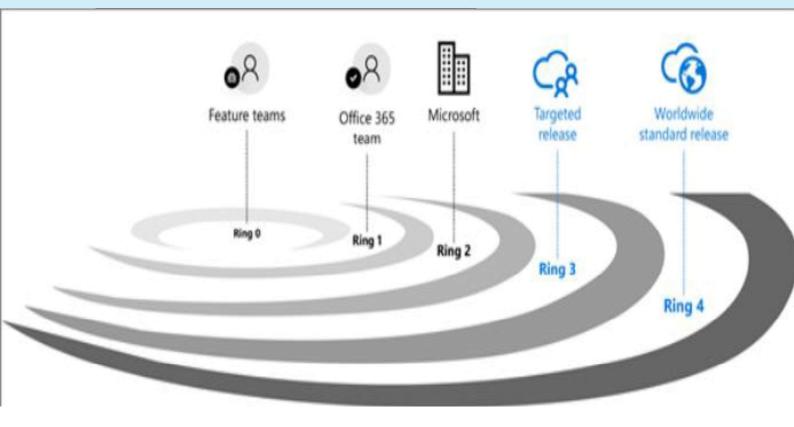
- Small changes can have big effects
- What's the risk to your organisation?
- Is there enough time to mitigate?







# **Targeted release**



#### Caution.....



- Two options
  - Whole organisation
  - Selected users only
- Insider builds are even earlier
  - Insider Slow or Insider Fast available





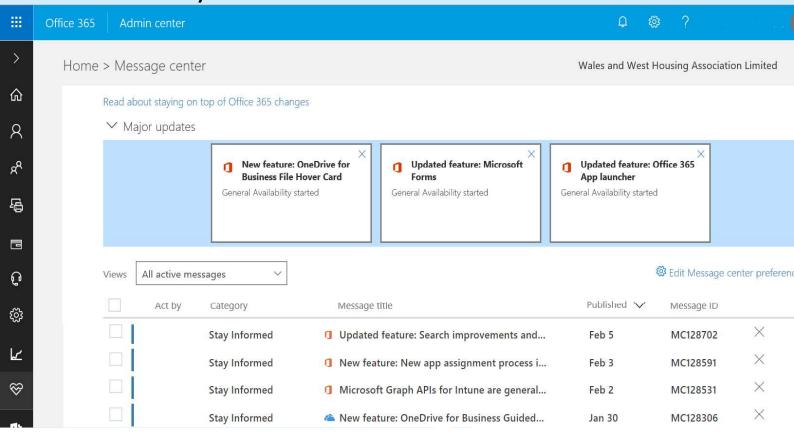
- Do you have a Testing Strategy/Policy?
  - This will set out what you test
  - How much testing will be done
  - Where testing is conducted
  - How testing plans will be built up
  - Who will test
  - How you will document the results
  - Who will fix issues







What you test?





New Feature: File Move in SharePoint Online and OneDrive for Business

MC128111

Stay Informed

Published On: 25 January 2018

File Move is a new Office 365 feature. With File Move, you can now move files between locations in Office 365—including personal files and shared sites--while preserving the full fidelity of version history and document metadata.

This message is associated with Office 365 Roadmap ID: 25694.

#### How does this affect me?

The new feature gives team members across your organization the ability to move files while preserving version history and metadata, and unlocks scenarios for file and content management. Users are prompted to accept or cancel before moving files to any location that doesn't support a file's custom metadata.

The File Move feature will begin rolling out to Targeted Release organizations starting January 29, 2018, and will begin rolling out to Standard Release organizations in the coming months.



What you test?

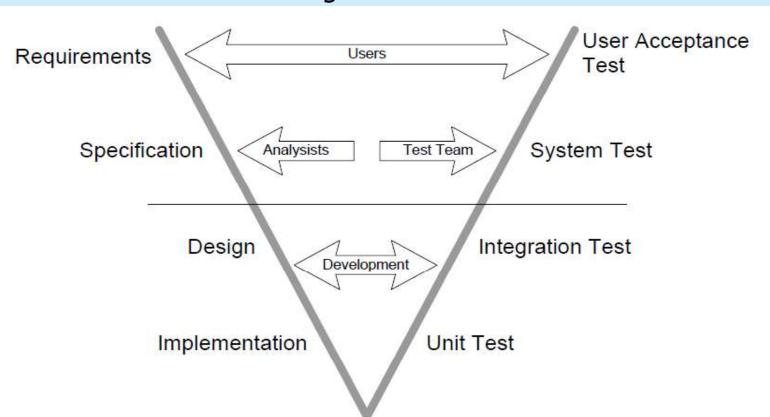
# Risk Based Testing Matrix

		Business Risk			
		Critical	High	Medium	Low
Technical Risk	High	10	8	8	6
	Medium	10	8	6	4
	Low	8	6	4	2





How much testing?



- Testing Environments
- You need to have all your deployed devices represented in your testing environments.
- You need to know what software/versions are on each (Configuration database)
- Your testing environments need to be in targeted release

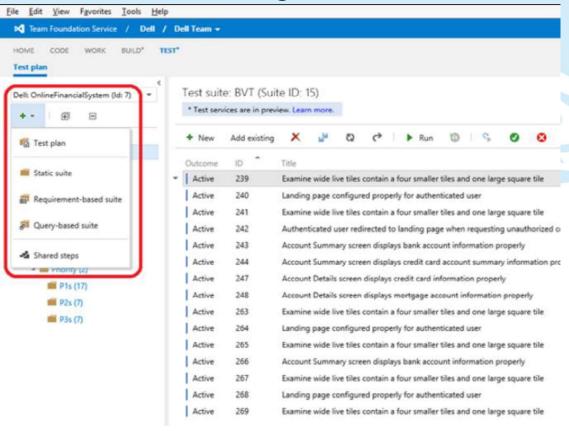








Test Planning

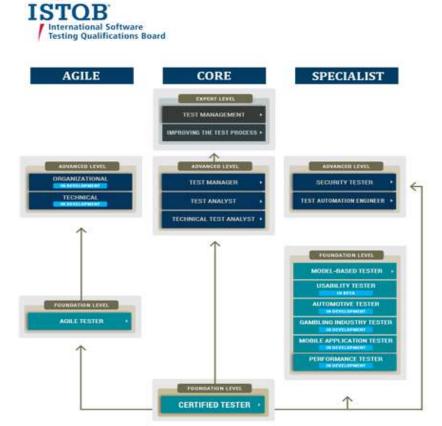






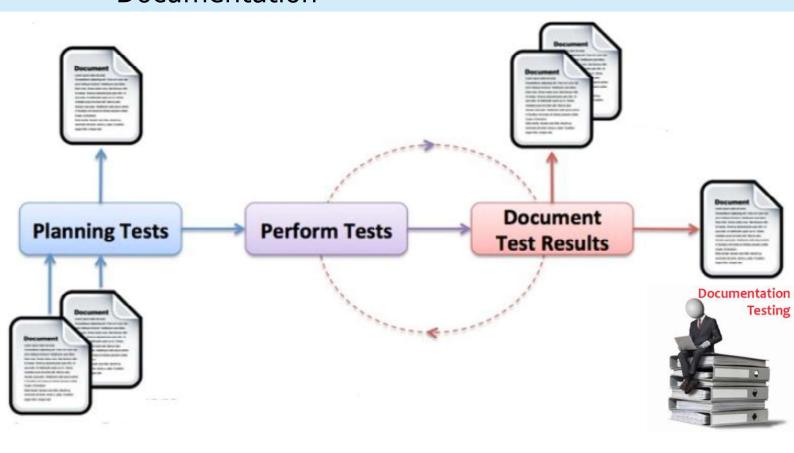


- Who's doing it?
- A dedicated resource within your team





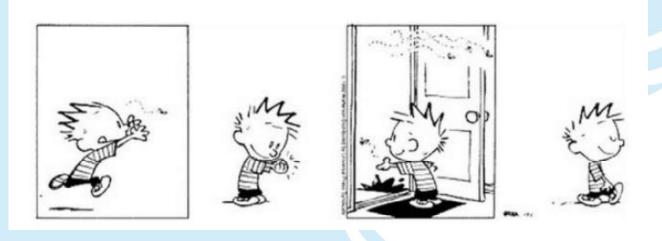
Documentation





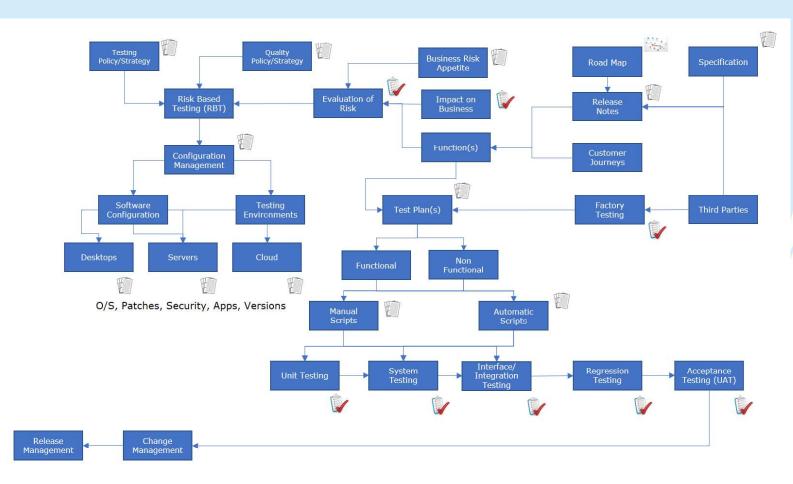
Fixing it before anyone notices

# Regression: "when you fix one bug, you introduce several newer bugs."



# **WWH Approach to Testing**





# Tai Wales & West Housing

# Don't just hope it will be ok





