

HOUSING TECHNOLOGY 2019

Invitation

6-7 March 2019

Oxford Belfry



BUSINESS INTELLIGENCE



COMMUNITY NETWORKING



IT STRATEGY

MAKE NEW CONNECTIONS

- The best networking event for housing IT
 - Ample opportunities to mingle and meet your peers
- Renew old acquaintances & make new ones

IMPECCABLE PEDIGREE

- Longest-running technology event in social housing
 - Be part of the Housing Technology community
 - Ignore the clutter and focus on best practice

PROVEN, UNSURPASSED QUALITY

- Always 100 per cent relevant to you
 - Brilliant use of your time
- Up-to-the-minute topical focus

SHARE BEST PRACTICE...

- Learn from others with the same goals and problems
 - Avoid IT pitfalls
- Discover new ideas & approaches
- Share your experiences with others

MEET ALL OF YOUR PEERS

- Join hundreds of like-minded peers
 - Compare your business and technology priorities
- Be part of the UK's largest IT-focused housing event

BE INSPIRED

- Break out of your daily environment & spark new ideas
 - Unparalleled range of thought-provoking presentations
- Gain new ideas & learn from others

HOUSING TECHNOLOGY

2019 | CONFERENCE AND EXECUTIVE FORUM

JOIN THE HOUSING TECHNOLOGY COMMUNITY

- Find new ways of doing things
- All the housing IT suppliers under one roof
- An excellent perspective on future IT trends in housing

Housing Technology 2019
6-7 March 2019 | Oxford Belfry

housing-technology.com
conference@housing-technology.com

Welcome

Housing Technology 2019, our tenth annual conference and executive forum, is now the leading and longest-running technology event for senior IT influencers and business decision-makers in the UK social housing sector.

No other event brings together so many influential and senior IT practitioners in one place.

Housing Technology 2019 combines two days of informal networking with 300+ senior housing professionals, thought-provoking presentations from housing providers and IT suppliers, and a dedicated sponsor and exhibitor area at the heart of the event.

Our annual event returns to the Q Hotels' Oxford Belfry on 6-7 March 2019, with a pre-event evening reception on 5 March 2019.

If you want to learn more about how technology could transform your operations and your tenants' lives, you should be at Housing Technology 2019.



GEORGE GRANT
Publisher and Founder,
Housing Technology

100% relevant to you

Housing Technology's IT and business presentations will focus on the following core topics:

BACK TO BASICS

How should housing providers use their core 'traditional' IT components (applications, infrastructure, etc) to ensure a solid foundation for future growth?

CONNECTED TENANTS

What does 'digital inclusion 2.0' look like?

CATALYST OR ENABLER

Should IT drive HAS' business plans or vice versa?

INNOVATION & THOUGHT-LEADERSHIP

How are HAS using IT in original, innovative and even counter-intuitive ways?

FUTURE HOUSING

What does the future state of HAS' IT estate look like?

BEYOND HOUSING

What IT/business applications & processes have HAS copied/used from beyond the social housing sector (i.e. retail, telecoms, banking, etc)?



Two days of thought-provoking presentations...



Acutance Consulting
Managing suppliers in the 'deer park' of integration



ADUR & WORTHING COUNCILS

Adur & Worthing Councils
Build vs. buy: the low-code compromise



Amazon Web Services
Housing in the clouds



Castleton Technology
100 per cent IT integration in housing



CHP
Focusing scarce IT resources to enable future performance



Pobl Group
Data beats software hands down!



PowerObjects, an HCL Technologies Company
Limitless delivery - Beyond the boundaries of housing



Rackspace
Housing infrastructure 2.0



Radian Group
The pain of becoming Agile



Rapid Information Systems
Low-code - One tool to join them all



Civica
Assessing the cloud: crucial, costly or chancy?



Cloud Dialogs & R3 Repairs
Towards zero admin



ForViva Housing
Form follows function



Gas Tag
First-time fixes and protecting your properties



HAC Housing Consultancy
Is IT a catalyst or an enabler?



Redkite CRM
The most advanced HMS - Redkite's solution for Microsoft Dynamics



RHP
#Reimaginehousing - re-imagine & redesign: the creation of the housing provider of the future



Salix Homes
Rethinking Housing with Salix Homes



Smartline (University of Exeter & Coastline Housing):
A smarter approach: using data to improve services & better serve communities



Solihull Community Housing
Should your IT strategy ever drive your business strategy?



Housing & Care 21
Rethink your core applications to foster new ways of working, improved workflows and more streamlined operations



Itica
Never mind the KPIs, feel the experience!



Midland Heart
Low-code, digital transformation and the customer experience



MobileIron
Delivering secure mobile solutions in housing



Mobysoft
The transformation treadmill



Sovereign Business Integration Group
Mergers & partnerships - The role of IT in successful integrations



TechMums
Why mums are the missing link in the Women in Tech debate



Torus Group
Business and IT - Why business & technology need to be a partnership of equals



TSG
Hidden treasure - Uncovering the real value of Office 365



Wandle Housing
The 'Wow' factor: from traditional HMS to Dynamics



Aareon
Chatbots & drones - The future of tech for social housing



Accent Group
Do your projects use colourful language?



Natural History Museum
Creating the technology vision



Northgate Public Services
COTS vs. ERP vs. DIY vs. Hybrid (Panel Debate)



Nottingham City Homes
Hold fire on new procurements! Making the most of what you already have



Optivo
The digital tenant - On-boarding by default



Orchard
The HMS of the future

“ The format was excellent with the right mix of presentations and ample time to network with peers.

AFFINITY SUTTON



“ The content and presentations were excellent!

SLH GROUP



“ Congratulations on another successful conference. Really enjoyed it, fantastic atmosphere, great talks and keynotes.

COASTAL HOUSING



“ The event was excellent, well run and I can't think of any way of improving it!

GCI



“ We had a fantastic conference, we talked to lots of people and everyone was so engaged. It was a great few days so we'll be back next year.

TSG



“ It's the glue in the housing sector – brilliant for networking.

FAMILY MOSAIC



“ Thanks for making this year's conference the best yet. You keep setting the bar very high, then raising it again!

MUIR GROUP



Visit the technology showcase...





“ Congratulations on a great conference. Speakers, venue, food and communications – everything was spot on. ”

PEABODY

“ This was my first Housing Technology conference and it was a goldmine of information. ”

EQUITY HOUSING

“ The event is great – this is as good as it gets. ”

TOWER HAMLETS COMMUNITY HOUSING

“ Difficult to improve – genuinely a great event with great content. ”

CIVICA

“ Another great event – keep up the good work. ”

ORCHARD

“ Everything about the event was spot on. ”

CITY WEST HOMES

“ The keynote presentations were exciting, radical and transformational. Many thanks for organising such a fabulous conference. ”

BARNET HOMES

“ It was really good to have presentations that were truly honest about the work that everyone's doing. ”

PEAKS & PLAINS HOUSING TRUST

“ The event was highly organised, well attended and thought-provoking across an invaluable range of highly pertinent topics. ”

CENTRAL NETWORKS & TECHNOLOGIES

Outline agenda

5-7 MARCH 2019		
TUESDAY	WEDNESDAY	THURSDAY
An informal pre-event evening drinks and canapes reception (6-8pm) for all participants, as well as the conference sponsors and exhibitors' set up.	The first full day of the event, opening with a keynote address followed by presentations from housing providers and conference sponsors, networking in the sponsors and exhibitors' areas, and closing with an optional informal dinner for all participants.	The second day will open with the second keynote address, more networking with senior IT practitioners and thought-provoking presentations, and closing at around 4pm.

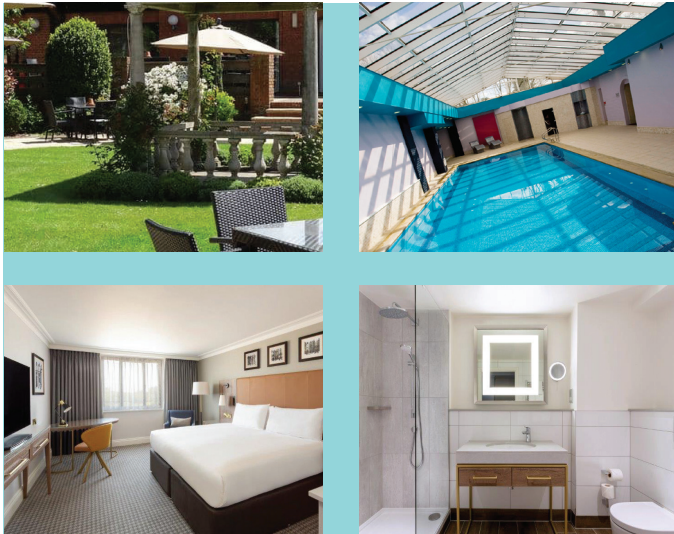
Please note that guests have the option of attending both or either days of Housing Technology 2019.

CATALYST HOUSING - HEAD OF IT SERVICE DELIVERY [HAVEBURY HOUSING - HEAD OF INFORMATION SERVICES](#) LIVIN - ICT APPLICATIONS & SUPPORT MANAGER [COLNE HOUSING SOCIETY - HEAD OF ICT](#) ST LEGER HOMES - ICT SERVICE MANAGER [GENESIS HOUSING - HEAD OF IT SERVICE DELIVERY](#) HASTOE - HEAD OF BUSINESS PERFORMANCE [MARYHILL HOUSING - ICT ADVISOR](#) COMMUNITY GATEWAY - MANAGING DIRECTOR [MIDLAND HEART - DIRECTOR OF IT](#) GOLDING HOMES - HEAD OF ICT [GENESIS HOUSING - HEAD OF DATA & INFORMATION](#) LINK - DIRECTOR OF HUMAN RESOURCES [THAMES VALLEY HOUSING - HEAD OF DIGITAL](#) HUNDRED HOUSES SOCIETY - BOARD MEMBER [BROMFORD - CHIEF EXECUTIVE](#) OCTAVIA HOUSING - DIRECTOR [HOUSING SOLUTIONS - CUSTOMER SERVICE MANAGER](#) CHELTENHAM BOROUGH HOMES - HEAD OF FINANCE [NEWPORT CITY HOMES - IS MANAGER](#) SEVERNSIDE HOUSING - RESOURCES DIRECTOR [TAI CEREDIGION - HEAD OF ICT & BUSINESS IMPROVEMENT](#) ASHTON PIONEER HOMES - DIRECTOR OF HOUSING [CURO - APPLICATION SUPPORT MANAGER](#) SPECTRUM PROPERTY CARE - CEO [ACCENT - HEAD OF CUSTOMER CONTACT](#) ALDWYCK HOUSING - CIO [BOSTON MAYFLOWER - HEAD OF BUSINESS SYSTEMS](#) WORCESTER COMMUNITY HOUSING - HEAD OF ICT [COASTAL HOUSING - IT INFRASTRUCTURE MANAGER](#) COMMUNITY GATEWAY - HEAD OF IT [TORUS - IT & TRANSFORMATION DIRECTOR](#) CLARION HOUSING - SENIOR PERFORMANCE MANAGER [BARNET HOMES - DIRECTOR OF OPERATIONS](#) PHOENIX COMMUNITY HOUSING - ICT DIRECTOR [BROMFORD - HEAD OF ICT](#) LINK - HEAD OF ICT [PLACES FOR PEOPLE - IT DIRECTOR](#) MIDLAND HEART - HEAD OF PROGRAMME DELIVERY [GOLDEN GATES HOUSING - DIRECTOR](#) ORBIT - DIRECTOR OF CUSTOMER SERVICES [ALDWYCK HOUSING - HEAD OF IT](#) ORBIT - HEAD OF PERFORMANCE EXCELLENCE [POPLAR HARCA - HEAD OF IT](#) SOVEREIGN HOUSING - IT DIRECTOR [SWAN HOUSING - DIRECTOR - PEOPLE & COMMUNICATIONS](#) YORKSHIRE HOUSING - HEAD OF ICT [HEXAGON HOUSING - IT MANAGER](#) SOVEREIGN HOUSING - HEAD OF STRATEGIC PROCUREMENT [MERLIN HOUSING SOCIETY - HEAD OF ICT](#) MERTHYR VALLEYS HOMES - HEAD OF ICT [OXFORD CITY COUNCIL - DIRECTOR](#) HOUSING PLUS - HEAD OF ICT [NACRO - HEAD OF OPERATIONS](#) TOGETHER HOUSING - HEAD OF ICT [WREKIN HOUSING - HEAD OF HOUSING](#) SOVEREIGN HOUSING - SOLUTION ARCHITECT [FORVIVA - DIGITAL MOBILE APPLICATION LEAD](#) GENESIS HOUSING - HEAD OF BUSINESS SOLUTIONS [YOUR HOUSING - ICT DIRECTOR](#) NEWPORT CITY HOMES - HEAD OF IS [CALICO HOUSING - PERFORMANCE & INFORMATION MANAGER](#) DERWENT LIVING - HEAD OF ACCOUNTING & ICT [LOOKING LOCAL - MANAGING DIRECTOR](#) BARNET HOMES - HEAD OF IT SERVICES [FORTIS LIVING - HEAD OF ICT & RISK SERVICES](#) SOLIHULL COMMUNITY HOUSING - HEAD OF IT & PROJECTS [TAI CALON COMMUNITY HOUSING - HEAD OF IT](#) THAMES VALLEY HOUSING - HEAD OF DATA [CENTRAL BEDFORDSHIRE COUNCIL - RENTS & SYSTEMS MANAGER](#) AMICUSHORIZON - CUSTOMER EXPERIENCE DIRECTOR [HIGHTOWN HOUSING - HEAD OF IT](#) ADACTUS HOUSING - CHIEF EXECUTIVE [WREKIN HOUSING - HEAD OF ICT](#) POBL - MD [B3LIVING - ICT MANAGER](#) HAFOD HOUSING - HEAD OF IT [NEWLON HOUSING - CORPORATE SERVICES DIRECTOR](#) ONWARD - HEAD OF ICT [PENNAF HOUSING - DIRECTOR OF IS](#) ANDIUM HOMES - FINANCE DIRECTOR [NORTHWARDS HOUSING - DIRECTOR OF BUSINESS SERVICES](#) GUINNESS PARTNERSHIP - HEAD OF IT ARCHITECTURE [PARADIGM HOUSING - LEAD INFRASTRUCTURE ENGINEER](#) VALE OF AYLESBURY HOUSING - IT TECHNICAL OFFICER [LONGHURST - ICT DIRECTOR](#) MAGENTA LIVING - PROJECT MANAGER [TRIVALLIS - CHIEF EXECUTIVE](#) ROOFTOP HOUSING - HEAD OF ICT [PEABODY - HEAD OF DIGITAL](#) FLAGSHIP HOUSING - DIRECTOR OF IT [COMMUNITY HOUSING - HEAD OF IT & INNOVATION](#) BLACKWOOD - CHIEF EXECUTIVE [CHELTENHAM BOROUGH HOMES - HEAD OF HOUSING SERVICES](#) ADACTUS HOUSING - OPERATIONS DIRECTOR [HAIG HOUSING - CHIEF EXECUTIVE](#) SENTINEL HOUSING - HEAD OF IT SERVICES [MAGNA HOUSING - HEAD OF IT](#) KINGDOM HOUSING - HEAD OF ICT ALLIANCE HOMES - BUSINESS IMPROVEMENT DIRECTOR [CARDIFF COMMUNITY HOUSING - IT MANAGER](#) NACRO - HEAD OF ICT [GOLDING HOMES - SENIOR INFRASTRCTURE LEAD](#) SELWOOD HOUSING SOCIETY - FINANCE DIRECTOR [RADIAN - IT OPERATIONS MANAGER](#) AFFINITY SUTTON - 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MANAGING DIRECTOR [ROCHDALE BOROUGHWISE HOUSING - HEAD OF IT & PROJECTS](#) CIRCLE HOUSING - HEAD OF PROJECTS [LUMINUS - BUSINESS SYSTEMS MANAGER](#) WM HOUSING - DIRECTOR OF ICT [HIGHTOWN HOUSING - DIRECTOR OF BUSINESS TRANSFORMATION](#) JOSEPH ROWNTREE HOUSING - HEAD OF IT [NOTTINGHAM CITY HOMES - HEAD OF TRANSFORMATION](#) SOUTHERN HOUSING - HEAD OF IT SERVICE STRATEGY [ST LEGER HOMES - BUSINESS TRANSFORMATION MANAGER](#) POWYS COUNTY COUNCIL - SERVICE IMPROVEMENT OFFICER [FORVIVA - DIGITAL PROJECT MANAGER](#) SAHA - CONSULTANT [TRIVALLIS - HEAD OF IT](#) PLACES FOR PEOPLE - HEAD OF INCOME RECOVERY RHP - [EXECUTIVE DIRECTOR OF CORPORATE SERVICES](#) BRUNELCARE - HOUSING OPERATIONS MANAGER [SOHA HOUSING - IT SYSTEMS OFFICER](#) TAFF HOUSING - DIRECTOR [SOUTH YORKSHIRE HOUSING - BUSINESS IMPROVEMENT MANAGER](#) ONWARD HOUSING - CUSTOMER SERVICE DIRECTOR [DUMFRIES & GALLOWAY HOUSING - IT SUPERVISOR](#) SOUTHDOWN HOUSING - HEAD OF ICT [GREENSQUARE - CHIEF EXECUTIVE](#) MONMOUTHSHIRE HOUSING - 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Ideal location

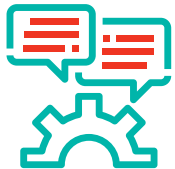
Housing Technology 2019 returns to the Q Hotels' Oxford Belfry on the outskirts of Oxford. As an amazing venue, the Oxford Belfry is perfectly suited to the size and scope of our annual conference; Housing Technology will have exclusive use of its meeting rooms, conference facilities and bedrooms for the duration of the event.

The Oxford Belfry is just a few minutes from the M40 and close to Thame & Haddenham mainline station. There is onsite accommodation and free parking, plus a restaurant, bar, indoor swimming pool and spa, and high-speed internet access throughout.



Reserve your place today...

Registration for Housing Technology 2019 is now open.



Housing providers, local authorities, government agencies & other end-user organisations: special advanced delegate pass **£245 for one (either) day or £445 for both days** (plus VAT).

IT companies, consultancies and business service providers: **£995 for one day or £1,990 for both days** (plus VAT).

Please note all bookings are non-refundable but may be transferred to a colleague at no charge up to and including the day(s) of the event.

Register on the website:
www.housingtechnology.com/events/htc19/registration/



Contacts

Alastair Tweedie

Editor & Event Director

Email: alastair@housing-technology.com

George Grant

Publisher & Founder

Email: george.grant@housing-technology.com



ABOUT HOUSING TECHNOLOGY

Housing Technology is the no.1 provider of IT, technology and telecoms news, comment, information and research specifically for the UK social housing sector.



IT STRATEGY

Established in 2006, the bi-monthly Housing Technology magazine and the annual market intelligence report are required reading for anyone responsible for IT & business strategy and delivery within the social housing sector. Subscriptions to Housing Technology are free and available online from www.housing-technology.com.



MARKET INTELLIGENCE

Housing Technology publishes a series of annual market intelligence reports, white papers and bespoke research on behalf of housing providers and IT suppliers.



COMMUNITY NETWORKING

The annual Housing Technology conference and executive forum is now well-established as the leading technology event in the social housing sector. Housing Technology also runs a number of other smaller, topic-specific seminars and events throughout the year.



RECRUITMENT

Housing Technology Recruitment is the only dedicated hub of IT-related vacancies in the housing sector. Find all your technology and management roles in one place at recruitment@housing-technology.com.



housing-technology.com

conference@housing-technology.com

REGISTERED OFFICE

The Intelligent Business Company Limited
Hoppingwood Farm, Robin Hood Way
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