



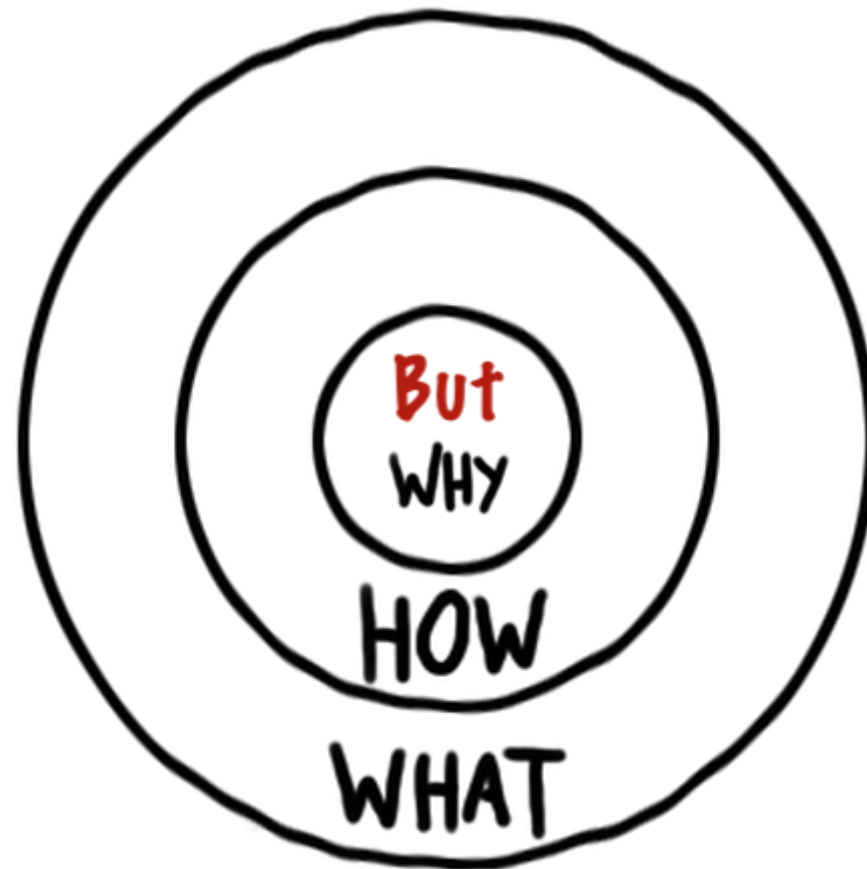
K2 and Wales & West Housing

USING AUTOMATION TO MAKE COMPLIANCE A SERVICE
DIFFERENTIATOR

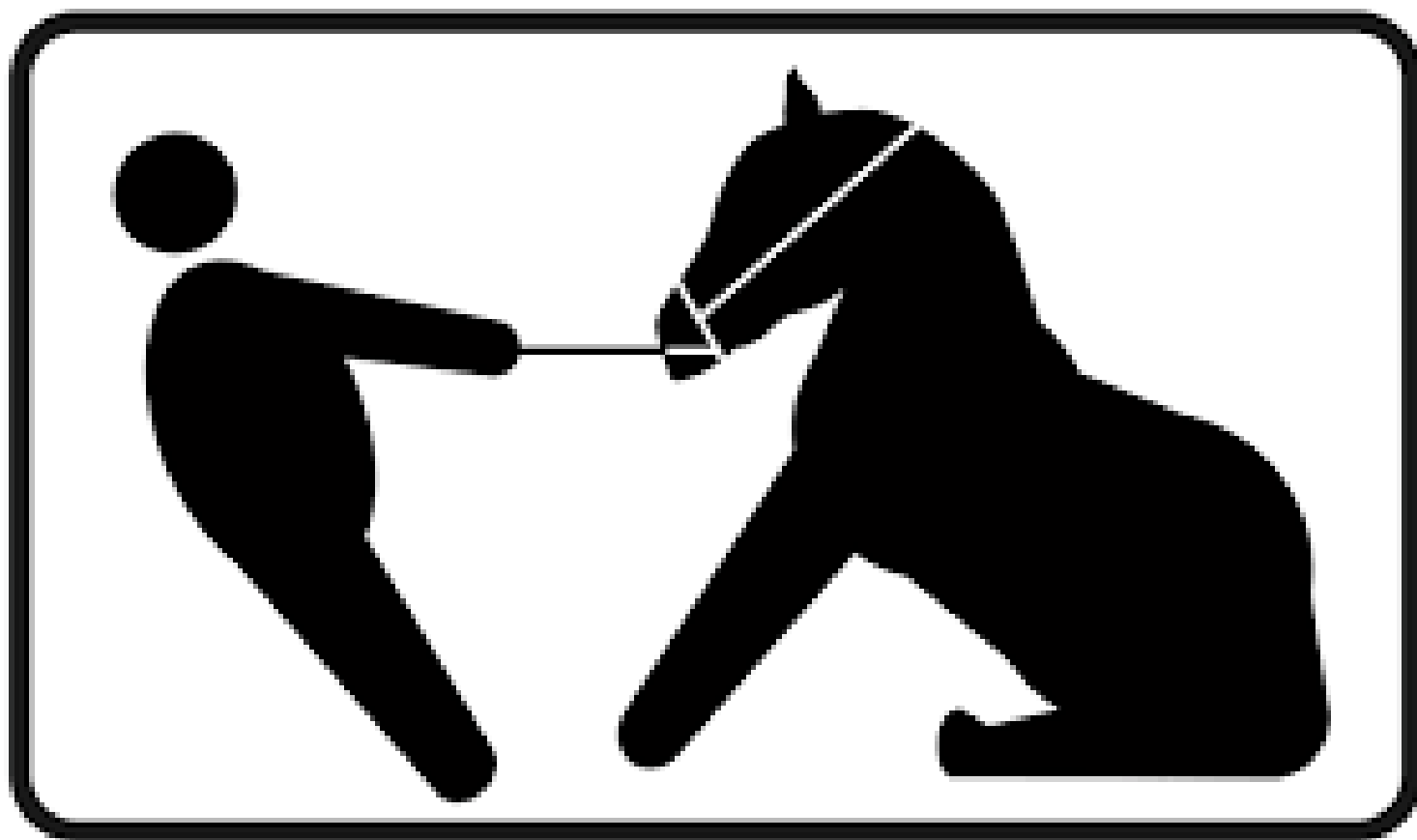
TOBY HAYLES – HEAD OF UK&I AT K2

RICHARD TROOTE – HEAD OF ICT WALES & WEST HOUSING

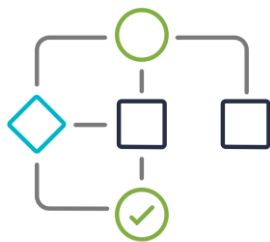








K2 Platform Feature Focus



Workflow



Forms



Integration



Analytics

K2 Application



Security



Governance



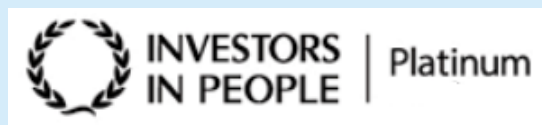
Prebuilt Apps

Why K2?

Richard Troote, Head of ICT



Area of Operation



Founded 1965

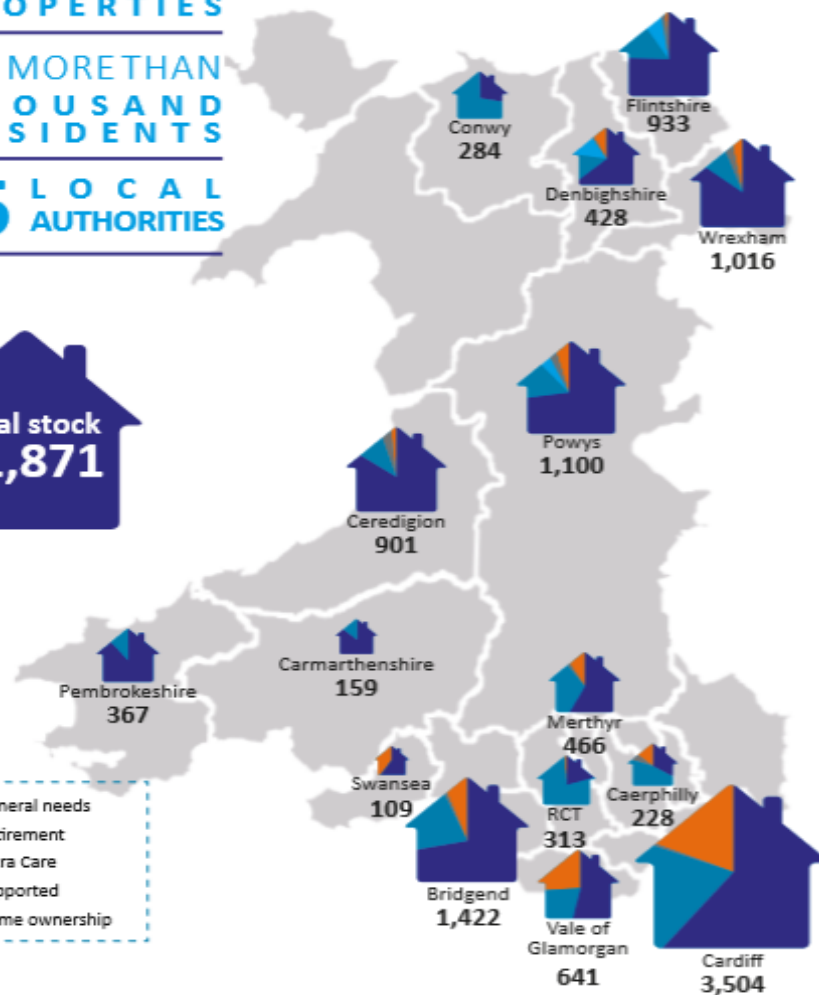
11, 871 Properties in Wales

500 New Properties on site

650 Staff

WE HAVE ALMOST
12 THOUSAND
PROPERTIES
HOUSING MORE THAN
20 THOUSAND
RESIDENTS
IN **15** LOCAL
AUTHORITIES

**Total stock
11,871**



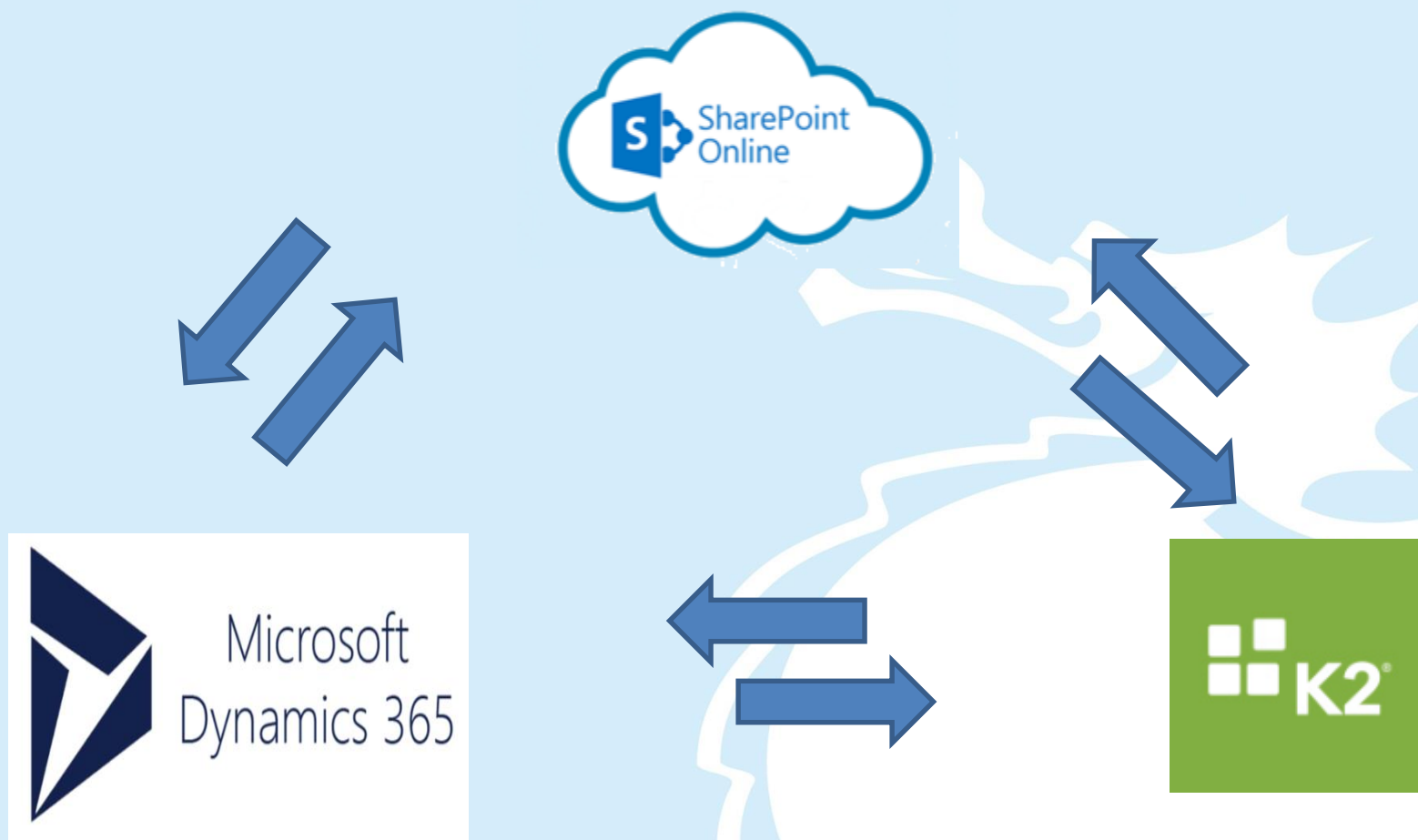
The Requirement



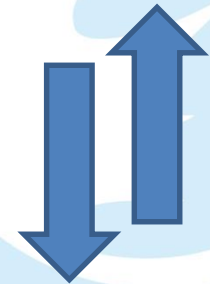
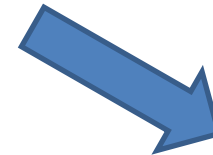
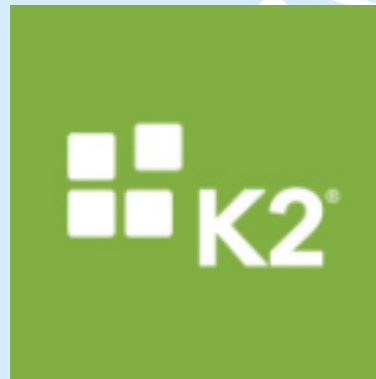
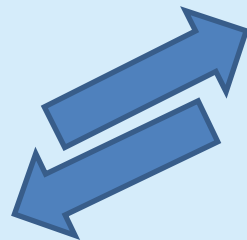
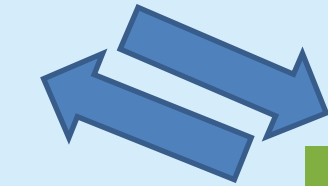
- Compliance certification on the road
- Over 9,000 Gas boilers to service annually
- Almost 12,000 electrical certificates to manage
- Around 350,000 compliance certificates to manage



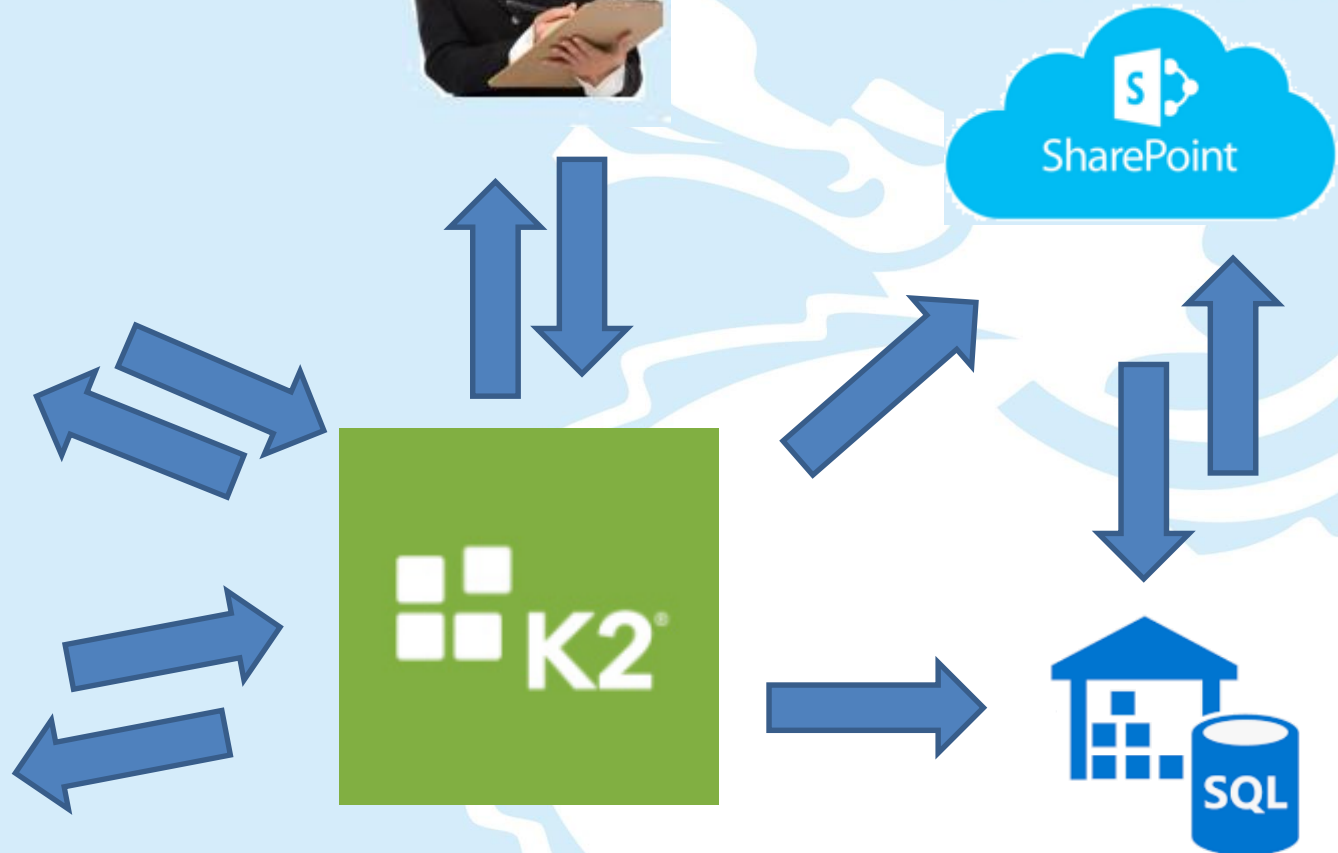
The ICT Strategy



The Gas Process



The Electrical Process



What K2 does – More detail



Selects boilers
due for service



Sends job to
service
engineer



Engineer
completes K2
service form



Resident signs
form on iPad



PDF CP12
generated and
sent by Email



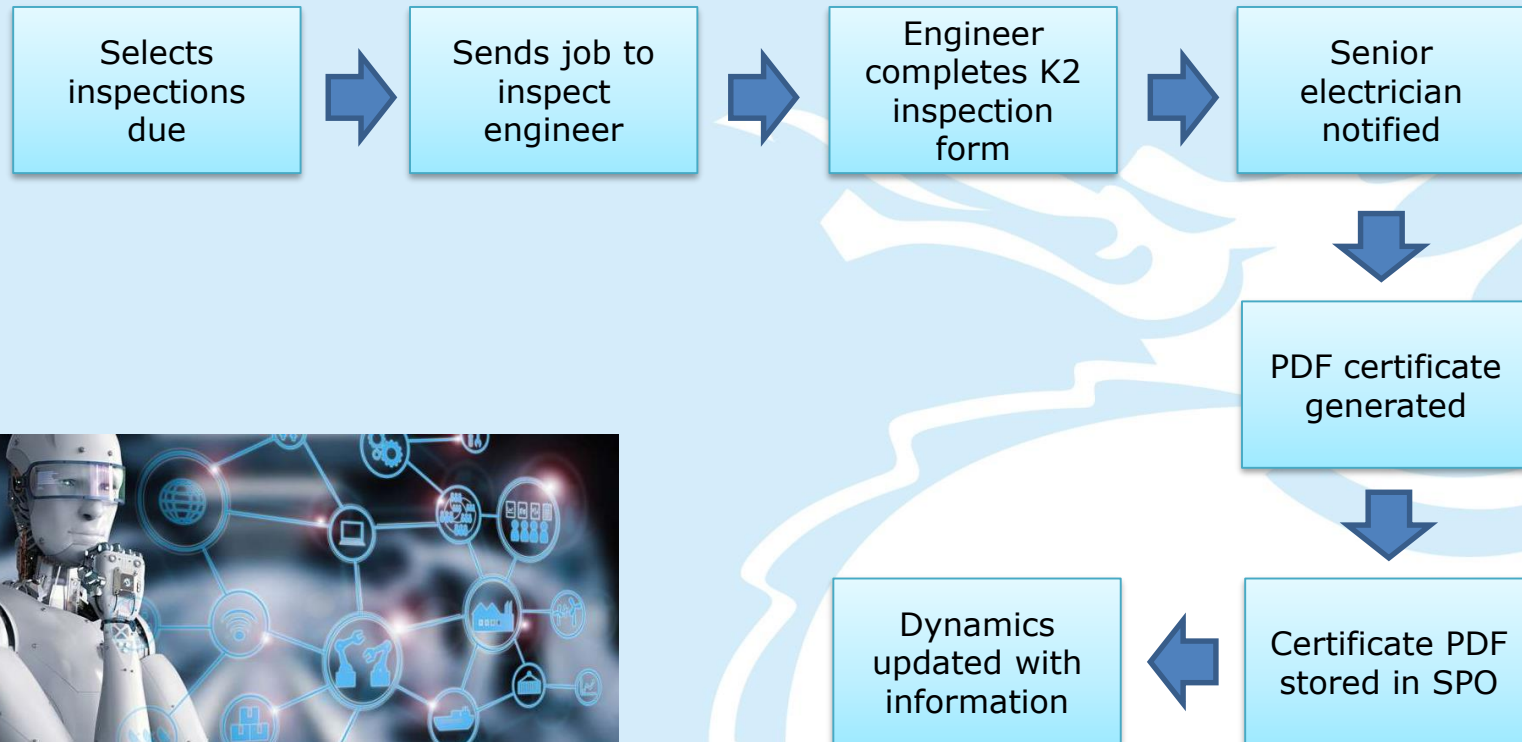
Dynamics
updated with
information



CP12 PDF
stored in SPO



What K2 does – More detail



Key Benefit of using K2



- Rapid application development
- Form auto-population
- Offline capability
- All automation is in one place
- Interfaces with MS stack
- Auditability





Questions?

Competition Winner

