



***RAPID***  
***INFORMATION***  
***SYSTEMS***  
***SOFTWARE TO INNOVATE. FAST***



## Software to innovate. **Fast.**



innovation  
platform



social housing  
solutions  
since 2005



open source<sup>®</sup>  
initiative

## Low code

- More efficient
- More joined up
- More agile
- More flexible
- Faster delivery
- Lower cost

Rapid Design - 2.4.3

Secure

https://rapid-is.co.uk/design.jsp?a=rhtdash&v=2&p=P1

Rapid Admin

APPLICATION

rhtdash - Retirement Hou

VERSION

2

PAGE

dashDailySurvey - Daily su

properties

new save view

undo redo

CONTROLS

Link

RESPONSIVE CONTROLS

PAGE CONTROLS

page - dashDailySurvey

pagePanel

responsivepanel

text

responsivepanel

responsivedropdown - c

responsivedate - datFro

responsivedate - datTo

text

responsivepanel - pnlResp

responsivepanel - pnlGe

responsivepanel

responsivepanel

text - txtNumber

text

text

grid - grdGeneric

responsivepanel

responsivepanel

responsivebutton

rhp

Daily surveys dashboard

Please select...

Please select...

From:

01/01/2017

To:

31/12/2017

Change the dates above to search for the daily surveys in the selected block

[Number]survey records found for this block

Click on a row to see the detail of the residents in the block

DATE	SEEN	NOT-SEEN KNOWN	NOT-SEEN UNKNOWN
Data	123.00	Data	123.00
Data	123.00	Data	123.00

DOWNLOAD

[Number]resident records found for this survey

7

11

1

2

2

Work

Eat

Commute

Watch TV

Sleep

NAME	FLAT NUMBER	SEEN	REASON
123.00	Data	123.00	Data
123.00	Data	123.00	Data

No comments

DOWNLOAD

copy

paste

PROPERTIES

RESPONSIVE DROP DOWN

ID

P1\_C6\_

Name

drpBlock

Label

Please select...

Options

Please select...

Initial value

Extra small width

12/12s

Small width

11/12s

Medium width

3/12s

Large width

2/12s

VALIDATION

Type

none

CHANGE EVENT

DATABASE ACTION

Query

SELECT m...

Loading animation

Child actions

Click to ad...

Success actions

logic

Error actions

Click to ad...

Comments

ADD ACTION

Please se

STYLES

Responsive container

text-align : left;

Drop down control

border-width : 1px;

:hover

:focus

STYLE CLASSES

col-centered

add...

## Rapid



web  
applications



open system  
easy to use  
flexible  
agile  
share  
collaborate



offline mobile  
applications



forms



integration  
automation

## **One system to join them all**

- Real-time integration with legacy systems
- Better use of data
- A single platform for business process

## Case study: London Borough of Camden

*Problem: 5 back office systems and calls took too long*

**Camden**  
RAPID HOUSING v7.2.5

**PROPERTY DETAILS**

User: HOUGE01 - GARETH EDWARDS Database: HOULIVE

**Property details**

Address: Flat 1, Bacton, Haverstock Road, London, NW5 4PU  
Reference: 13555  
Occupant: MR J MUSTAPHA (07588770575)  
Occupant type: Tenant  
Property type: Flat  
Block: REPB01001 - REP BLK 1-120 BACTON (CONS)  
Estate: REPE01001 - REP EST BACTON  
Caretaker: CAMCC058 - Christine Conlan  
Estate officer: Caron Esterline - ext 1178  
District: GOSPEL OAK REPAIRS DISTRICT

**Create day to day works**

Description:  
Caller name:  
Caller number:  
SRQ type: Other  
Trade: Select...  
Work type: Day to Day  
Appointment: Choose a date  
Location:  
Survey allowed: ☒  
Customer facing description:  
Contractor: Default RFT Contractor

**Warning**

The property consists of two different elements DH-District Heating and Hot Water/Individual Boiler. For DH Jobs please raise them to SEA, for the Hot Water/Individual Boiler Jobs please raise them to BTU. This Property / Admin Unit is subject to a Repairs Warning

**Table:**

Reference	Description	Status	Raised Date	Completed Date
1941040/1	I have a problem	CAN	09-JAN-2016	
1923313/1	Flat 1, Bacton, Haverstock Road, London, NW5 4PU - Hot tap in bathroom is very difficult to turn.	CLO	25-NOV-2015	26-NOV-2015
1903454/1	Flat 1, Bacton, Haverstock Road, E/O Eugene states that the electric company would like the Council to check the wiring to the electric meter and to check what part of the property it is supplying.	CLO	09-OCT-2015	06-NOV-2015
1874781/1	Re-secure toilet as it is loose.	CLO	28-JUL-2015	30-JUL-2015
1852420/1	Tenant cannot open the front door. Wooden. Multi lock	CLO	28-MAY-2015	03-JUN-2015



## Repairs call centre

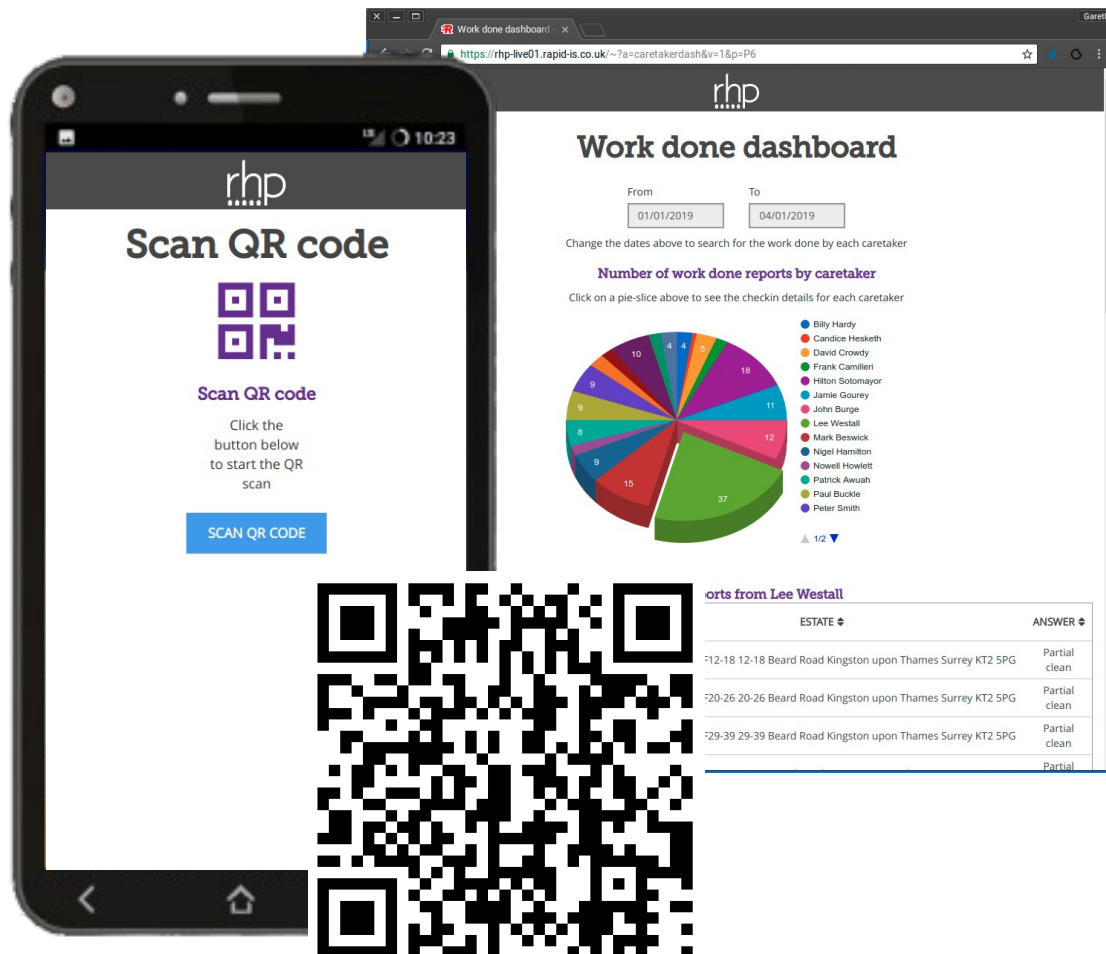
- Real-time integration of:
  - Housing management
  - Document management
  - Asset management
  - Appointments
  - Contractor repairs
- Extend legacy systems





## Case study: RHP

*Problem: Fast app required for logging work and visits*



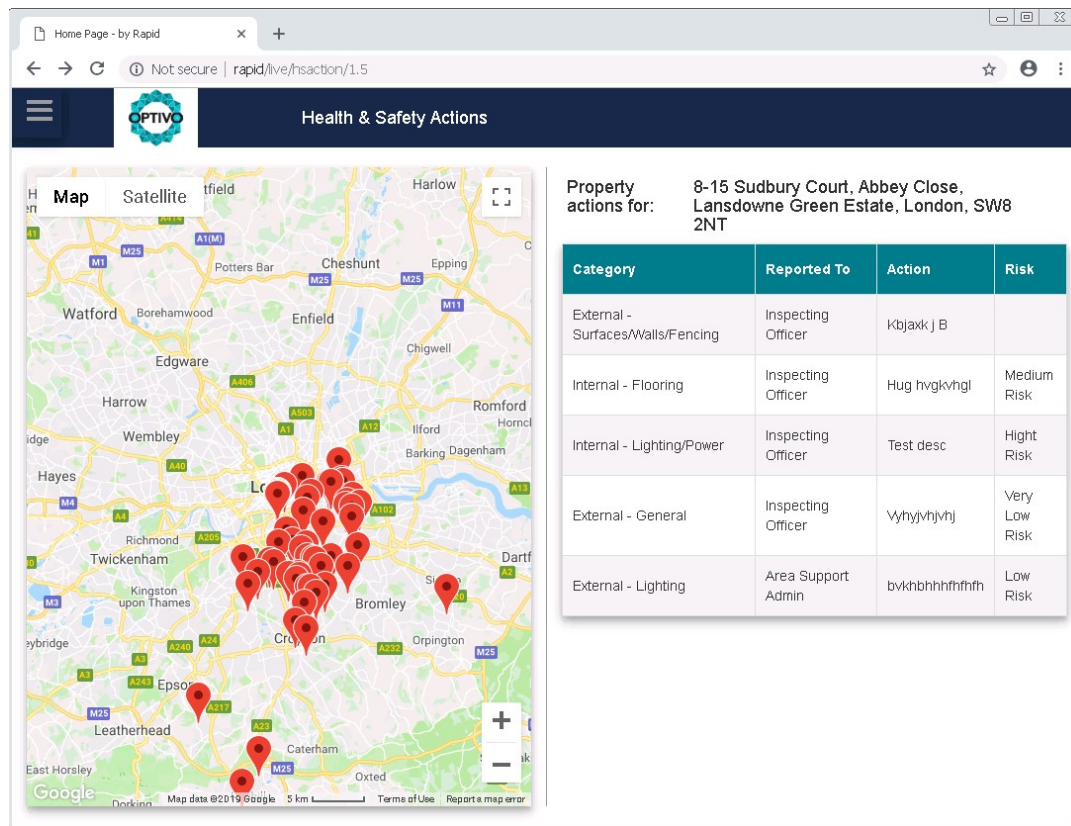
## Caretakers and Retirement housing

- Scan QR code
- Work done buttons
- Daily/weekly visits list
- Details
- Dashboards
- Data download



## Case study: Optivo

*Problem: Real-time reporting of risk, and outstanding actions*



## H&S Dashboard

- Add actions with mobile
- Add repair info and notes
- Track status
- Real-time risk position
- Fill gaps between systems

## Case study: ARHAG

*Problem: Missing contractor invoices and documents*

The screenshot displays the ARHAG Housing Association portal. The main interface includes a search bar for invoices, a table of invoice details, and a detailed view of a selected invoice.

Contractor	Invoice number	Amount	File name
<input type="checkbox"/> Rapid Information Systems	INV321	650	035818 (4).pdf
<input type="checkbox"/> Rapid Information Systems	NEW123	250	035818 (2) (13).pdf
<input type="checkbox"/> Rapid Information Systems	inv655	350	035818 (2).pdf
<input type="checkbox"/> Rapid Information Systems	inv99	259	testDocument.pdf
<input checked="" type="checkbox"/> The Great Plumber Ltd	2346	234	2018-12-06 Devonshires Terminati
<input checked="" type="checkbox"/> The Great Plumber Ltd	101	344	2018-10-05 - Devonshires Fee Qu
<input checked="" type="checkbox"/> The Great Plumber Ltd	102	245.5	2018-12-05 JLL Fee Proposal for f
<input checked="" type="checkbox"/> The Great Plumber Ltd	102	300.01	2019-02-14 - Gas Servicing Satisf
<input type="checkbox"/> The Great Plumber Ltd	103	400	2019-01-16 - Callerz Gas Servicing
<input type="checkbox"/> The Great Plumber Ltd	123	10	LGSR-A-9000127809-36c_Bow_R
<input type="checkbox"/> Rapid Information Systems	inv98	300	Rapid new version2.pdf
<input type="checkbox"/> Rapid Information Systems	test111	300	png.png
<input type="checkbox"/> Rapid Information Systems	test000	300	png.png
<input type="checkbox"/> Rapid Information Systems	inv555	250	png.png
<input type="checkbox"/> Rapid Information Systems	INV90	300	JPG.png
<input type="checkbox"/> Rapid Information Systems	INV785	250	JPG.png

**Invoice details**

Contractor: The Great Plumber Ltd

Invoice number: 101

Amount: 344

Invoice file:  
[2018-10-05 - Devonshires Fee Quotation for GDPR.pdf](#)

Uploaded date: 23/02/2019 08:19

Status: Uploaded

Mark as:

**PAID** **REJECTED** **DELETE**

**Notes**

Text	User	Date
<b>ADD NOTE</b>		



## Invoice and document portal

- Contractor management
- Invoice upload / download
- Document upload / download
- Email notifications



## Other Rapid applications

- Excel and Access migration
- Billing and service charges
- IOT management systems
- Robotic process automation
- SMS and Email notifications
- Housing management system?

## Who we work with



Department for  
Communities and  
Local Government



ISLINGTON





Rapid reduces the time, cost, and complexity of creating amazing software, helping you deliver innovation and efficiency.

