

Please note that this running order may be subject to minor changes before the event.

PAGE 1 OF 3 / TUESDAY 03 MARCH 2020

Time	College Suite	Trinity Suite	University Room	Exeter Room	Pembroke Room	Rycote Room	Lincoln Room
1400-1800	Sponsor/exhibitor set-up						
1800-1930	Pre-event reception	Open to all at Housing Technology 2020					

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PAGE 2 OF 3 / WEDNESDAY 04 MARCH 2020

Time	College Suite	Trinity Suite	University Room	Exeter Room	Pembroke Room	Rycote Room	Lincoln Room
0830	Registration & breakfast						
1000		Keynote Sabrina Cohen-Hatton Breaking down the barriers – Stories from a firefighter					
1115			Itica Stick or twist a.k.a. – Should I stay or should I go?	Regenda Group A connected data landscape	Aareon Delivering a digital ecosystem	Paradigm Housing Getting the ‘data basics’ right	Civica & South Lakes Housing ‘Chat-a-boosting’ tenant satisfaction & productivity when booking repairs
1215			Britannic Technologies How digital transformation reduces costs, improves CX & grows value	Simpson Associates Service management simplified – how to save time and reduce risk	Northgate Public Services Wolverhampton Homes – Connecting homes through IoT	Sovereign Housing Unlocking digital transformation	Castleton Technology Panel discussion – Faster business transformation with customer-centric, data-driven systems
1300	Lunch						
1415			MobileIron Achieving mobile-centric, zero-trust enterprise security	Wandle Housing The ‘wow’ factor, part two	Orchard How cutting-edge technology will affect the user of today & tomorrow	Silva Homes Would you like a receipt for that?	PowerObjects Microsoft’s Power Platform – Improving safety processes within property management
1515			Sanctuary Group A 90-day plan for technology change	Coastal Housing “Can I speak to someone in IT?”	Capita Capita One introduces One Housing	Adra Developing low-code solutions for corporate HR & finance processes	Amazon Web Services: re:Imagine Infrastructure
1615	IT accelerator sessions		Arign: Nestclo – The property management platform Fuzzlab: Chatbots and AI for customer self-service	Safecility: Self-reporting buildings: IoT-based compliance & safety Optus Homes: Mobile-first tenant self-management	iOpt: The internet of things in housing maintenance Minibems: Advancing heat networks by leveraging data science	ParaDPO & Look Ahead Housing: Pragmatic data protection using Myriad	Trent & Dove Housing & Orchard (InterNETalia) Bringing quality and consistency to in-house repairs
1730-1830	Evening reception	Open to all at Housing Technology 2020					
1930-2100	Informal dinner	Open to all at Housing Technology 2020					

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PAGE 3 OF 3 / THURSDAY 05 MARCH 2020

Time	College Suite	Trinity Suite	University Room	Exeter Room	Pembroke Room	Rycote Room	Lincoln Room
0830	Registration & breakfast						
0945		Keynote Dr Kevin Fong, OBE Becoming future proof					
1100			Sovereign Business Integration Group Implementing new IT? Make sure it integrates with your current environment!	Valleys to Coast Housing Enabling the modern workplace	Mobysoft Why application integration & CRM are the future of housing IT	Grand Union Housing Going full throttle to drive change	Cadcorp & Orbit What is GIS & why do housing providers use it?
1200			Totalmobile & Wates Property Services Beyond repairs – Integrating planned & programmed work into your maintenance systems	Connectology Transforming ICT teams	TSG It's Office 365, Jim... But not as we know it	Housing Plus Unleashing our IT to empower our people & customers	CDW The future of the modern workplace
1245	Lunch						
1345			L&Q Connected places		Watford Community Housing Transforming and future-proofing IT...		Kingdom Housing Chrome killed my desktop
1445			London Borough of Waltham Forest The low-code chatbot challenge		Thrive Homes Data security & integrity		
1600	Close						